Return Notification

Name:_____ Order number:_____

Art. Nr.	Product	Delivered qty.	Return qty.	Return code

Return instructions 1. Fill out. 2. Pack. 3. Send.

At Outnorth.com you always get a 30-day money back guarantee on nearly all our products (does not apply to underwear, swimwear, or assembled products).

1. **Fill out** – Fill out this return note and pack it together with the product(s) you want to return.

2. Pack – Pack your product(s) carefully, preferably in the same packaging as you received them in. Please, do not use the original product packaging, e.g., a shoebox or plastic wrapper, as the outer packaging. When you return a product, it should be returned in unused condition and in undamaged product packaging, with all labels and manuals included.

3. Send – Return your parcel to our return address at Outnorth AB Logistics, John Bunyans Väg 2, SE-418 78 Göteborg, Sweden. You'll have to cover the shipping cost yourself, and it is your responsibility that the item(s) arrive in good condition. It is a good idea to save the tracking number until your parcel has arrived at our return address.

Do you want to change color or size of a product? Return your product according to these instructions and place a new order at www.outnorth.com. Contact us afterwards if the price of your exchange product has increased in the meantime. We'll help you adjust your new order according to our exchange conditions.

Do you have any questions? Please see our "FAQ" on our website or contact our customer service via phone +46 (0) 480 94000 or via email info@outnorth.com.

Outdoor greetings, Your team at Outnorth

Return Codes - Enter in the "Return code field" above.

1 - Product was too big	3 - Not happy with the fit	5 - Does not meet requirements	7 - Delayed delivery
2 - Product was too small	4 - Not happy with the color	6 - Wrong product	8 - Broken/damaged*

*If option 8, please specify in the comments section below

Further comments

_____
_____
_____
_____
_____
_____

Return Address
Outnorth AB
John Bunyans Väg 2
418 78 Göteborg
Sweden

Phone
+46(0)480 - 94 000
E-mail
info@outnorth.com

VAT no.
SE556709734901
Internet
www.outnorth.com